# REGULATIONS OF THE ELECTRONIC SHAREHOLDER FORUM OF INDUSTRIA DE DISEÑO TEXTIL, S.A. (INDITEX, S.A.)

## I. Foreword

Pursuant to the provisions of section 539.2 of the (Spanish) Companies Act ("**LSC**"), INDUSTRIA DE DISEÑO TEXTIL, S.A. ("**Inditex**", the "**Company**", or the "**Administrator**") has approved the Regulations (the "**Regulations**") of Inditex's Electronic Shareholder Forum (the "**Forum**") which will be made available on the Company's website (www.inditex.com) with the notice of each General Meeting of Shareholders and until their conclusion.

## II. Forum Regulations

These Regulations govern how Inditex will enable and make the Forum available to its shareholders and to any voluntary association thereof that may be set up under applicable regulations, as well as the warranties, terms and conditions for access and use thereof.

With regard to the Forum, these Regulations are supplementary to the terms and conditions that govern access and use of Inditex's website (www.inditex.com), found under the "*Legal*", "*Cookies*" and "*Privacy Policy*" sections (the "**Legal Conditions for Access and Use**") in the "*Information*" section, which will apply in full to the access and use of the Forum regarding any matters not hereunder amended or incompatible with these Regulations.

Inditex reserves the right to amend at any time and without prior notice, the layout, configuration, operation and contents of the Forum, the Legal Conditions for Access and Use of Inditex website and these Regulations, without prejudice to statutory provisions.

## III. Acceptance of Forum Regulations

Registration as a user of the Forum ("**Registered User**") and access thereto and/or use thereof entails full and unreserved acceptance of the terms and conditions of the Regulations and of the Legal Conditions for Access and Use of Inditex website (www.inditex.com).

Inditex shall be the Forum Administrator under the conditions and with the powers hereunder envisaged, and it shall reserve the prerogative of final interpretation in case of doubt or discrepancy regarding the use of such Forum.

## IV. Object and purpose of the Forum

The Forum is made available for the sole purpose of facilitating communication with Inditex's shareholders from the time each General Meeting of Shareholders is called and until its conclusion, where appropriate.

Thus, Registered Users may send messages for posting in the Forum regarding exclusively:

- / Proposals intended to be submitted as supplement to the agenda announced in the notice of the AGM, adding one or more agenda items.

- / Requests for adherence to such proposals.

- / Initiatives to reach the minimum percentage of the share capital required to exercise minority rights as provided in statute.

- / Voluntary proxy offers or solicitations.

It should be noted that pursuant to the provisions of section 519.1 LSC, shareholders representing at least 3% of the share capital may request the publication of a supplement to the notice of the Annual General Meeting ("AGM"), adding one or more agenda items, as well as of substantiated proposals on issues already included or which must be included on the agenda of the AGM called.

Such rights should be exercised pursuant to the terms of the notice of the AGM. The publication by a Registered User on the Forum of the proposed supplement or the substantiated proposals shall not entail automatic acceptance thereof.

## V. Registered Users

Access to and use of the Forum is reserved exclusively to Inditex's individual shareholders, and to the voluntary associations of shareholders duly set up in a public deed and registered with the Companies Register of the place where the registered office of Inditex is, and, for information purposes only, with the Special Register created by the National Securities Market Commission of Spain ("CNMV"), pursuant to the provisions of section 539.4 LSC.

To access and use the Forum, shareholders and voluntary associations of shareholders shall register as "Registered User" by completing the relevant form for registration as Registered User in the Forum, providing evidence of their status as shareholder of Inditex or as voluntary association of shareholders validly set up in a public deed and registered with the Companies Register and with CNMV, as stated in such form.

In order to duly secure the identity of the shareholders, a current and valid qualified electronic certificate issued by FNMT-CERES must be available, pursuant to the terms of EU Regulation 910/2014 (eIDAS Regulation) and Act 6/2020, of 11 November relating to certain aspects of electronic trust services, or the electronic authentication certificate of a valid National Identity Card (DNIe)].

For foreign shareholders, legal persons or voluntary associations of shareholders, the representation authority of the person intending to access the Forum must be duly established in the registration form, as indicated therein.

For subsequent accesses and messages in the Forum, the completion of a special use form may be required.

Access and use of the Forum by Registered Users is conditional upon keeping at all times the status of Inditex's shareholder or of voluntary association of shareholders duly set up and registered, pursuant to the applicable regulations.

Should Inditex, as Forum Administrator, have at any time any reasonable doubt about any Registered User fulfilling such conditions, it may ask such user to provide evidence of compliance with these conditions and request any information or documents necessary to verify these requirements.

The Administrator may request any additional information, discontinue or cancel Registered Users who fail to provide evidence of compliance with the above referred conditions.

Messages sent by shareholders who cease to have such status before the date of the General Meeting of Shareholders and messages relating or connected with the former will automatically lapse.

## VI. Access to the Forum and posting of messages

### a) Access to the Forum

Any Registered User will have access to the Forum where they may view any messages sent by other Registered Users.

The Forum is exclusively intended to post messages made by Registered Users related to matters listed in section IV above and does not constitute a device for electronic conversations among Registered Users or a meeting point for virtual debate. Therefore, the Administrator shall only post in the Forum such messages which are appropriate pursuant to statute and to Inditex's internal regulations, and any other comments about such messages shall not be posted.

### b) Posting of messages in the Forum

Any Registered User may send messages on any of the matters referred to in section IV above.

Messages shall be sent exclusively in text format and upon their posting, they shall be available for access by any other Registered User.

Messages by Registered Users are made in their own name and except for associations of shareholders duly authorised under statute and these Regulations, no messages received from representatives of shareholders, shareholders' pools and agreements, depositaries, financial brokers or any other individuals acting on behalf or in the interest of shareholders, shall be posted.

Request for posting of messages shall be filed pursuant to the forms available in the Forum for such purpose, including:

- Identification of the Registered User who sends the message.
- Wording of the message with an accurate description of the initiative.
- Brief explanation of the message.

All messages posted in the Forum shall include personal data (full name for individuals, company name for legal persons, and name and registration number in CNMV's register, in case of associations of shareholders and in the latter two cases, the identification of their respective representatives) of the Registered User who sends the messages, indicating the date and time of posting.

By sending a message, Registered Users shall be deemed to represent and warrant that the contents thereof are lawful and compliant with statute, these Regulations and demands of good faith, that all authorisations and permits required to send the message in question have been awarded and that it does not infringe any third party's rights.

The Administrator may verify compliance of the intended messages with statute, these Regulations and the requirements of good faith, and deny inclusion in or removal from such Forum of any message that it deems to be inconsistent therewith. Likewise, the Administrator may reply to any messages sent by Registered Users via the email address provided by such Registered User or through any other communication channel it shall deem appropriate.

### c) Messages' contents

Every use of the Forum by Registered Users shall be done in full observance of the prevailing laws in force, these Regulations and the requirements of good faith. Consequently, it is expressly forbidden:

- To attack the rights, assets and lawful interests of Inditex, other Registered Users and third parties, such as their intellectual and industrial property rights, right to religious freedom, good name, reputation and privacy, personal data protection as well as any other legal assets, rights or interests protected by statute.

- To post third parties' personal information or data without their informed consent, or to assume the identity of someone else.

- To post discriminatory, racist, sexist, violent or xenophobic, or otherwise degrading or offensive contents or language.

- To post any material that is improper or contrary to the demands of good faith.

- To provide any information directed to the commission of tort, criminal or administrative offences.

- To engage in any manner of acts (or provide information to third parties) allowing to prevent technical restrictions implemented by the different supports or software of the Forum in order to prevent unauthorised uses.

- To post contents or material without the required authorisation of the owners of intellectual or industrial property rights.

- To damage, render useless, overload or worsen the operation of the Forum or the computer systems of Inditex, of other Registered Users or of third parties, as well as the documents, files and all the contents stored in such computer systems (hacking), and to prevent the regular use and enjoyment of the Forum by the remaining Registered Users.

Posting of any type of advertisement or publicity by Registered Users is absolutely forbidden.

Any Registered User who becomes aware of the fact that any contents of the Forum or provided through the same are contrary to the provisions of statute, these Regulations or the demands of good faith, may report it to the Administrator through the contact email box referred to in section XII below, and Inditex shall assume no liability for the contents, even if it should fail to take any measures in this regard.

Registered Users undertake to use the Forum in a diligent, proper and appropriate manner that complies with statute, these Regulations and the demands of good faith of the Forum, in accordance with its purpose, as per section IV above.

### d) Removal of messages after the conclusion of the General Meeting of Shareholders

After the conclusion of the General Meeting of Shareholders, the Administrator reserves the right to remove any message related to the same.

## VII. Scope of the Forum

The Forum does not constitute a message channel between Inditex and the Registered Users.

Hence, no message sent or posted in the Forum may be deemed to be a notice to Inditex for any purposes whatsoever and namely, for purposes of exercising any rights of Registered Users, whether individual or collective, nor shall it replace the requirements provided by statute or by Inditex's internal regulations for the exercise of any such rights whatsoever or the implementation of any initiatives and proceedings of shareholders.

Any rights and powers that shareholders wish to enforce shall be exercised via the instruments provided by statute or under the Articles of Association. In no case shall the Forum constitute a valid instrument for such purposes.

## VIII. Administrator' s liability

### a) Scope of Inditex's liability

Inditex shall not be held liable for the accuracy, truthfulness, effectiveness, lawfulness or relevance of the messages sent by the Registered Users, or the opinions expressed by the same.

Inditex shall be held liable exclusively for its own services and the contents originating directly from the Company and identified as its own, under any legal title.

By accessing and/or using the Forum, any Registered User declares that they are aware of the fact, which they accept, that the use of the Forum is at their sole and exclusive responsibility.

### b) Contents

Every Registered User may send messages on any of the matters referred to in section IV above.

The Administrator expressly reserves the right to deny access and/or use of the Forum and not to post or to remove the messages sent by any Registered Users who fail to comply with the prevailing laws, these Regulations or the demands of good faith.

The Administrator shall be entitled, but not bound, to control the use of the Forum and its contents, which are the exclusive responsibility of the Registered Users posting them. In any case, the Administrator may establish tools for filtering and moderating the contents of the messages, and to withdraw contents when it believes the same may be unlawful or contrary to these Regulations or the demands of good faith.

Registered Users shall be liable for any damages that Inditex, other Registered User or any other third party may incur as a result of any access and/or use of the Forum, (including, in particular, the making of messages) that violates any laws in force, these Regulations and the demands of good faith.

## IX. Absence of license

Inditex authorises Registered Users to use the intellectual and industrial property rights on the software installed in the Server of Inditex or of any third party rendering the services which comprise the Forum, exclusively to use them for the purposes provided in section IV above and pursuant to the terms and conditions hereunder agreed. The Registered User shall refrain from gaining or trying to gain access to the Forum and use it and its contents through any means or procedures other than those which have been made available for this purpose.

Inditex does not grant any manner of license or right of use on its intellectual or industrial property rights, or on any other property or right regarding this Forum, other than that provided in the paragraph above.

## X. Cost of use

Access and use of the Forum by the Registered Users is free of charge, except for the cost of connection through the telecommunications network provided by the access provider engaged by each Registered User.

## XI. Personal data security and protection

The requirements on security and personal data protection included in the Legal Conditions for Access and Use and the Privacy Policy posted on Inditex website (www.inditex.com) shall apply to the Forum. In particular, personal data provided by Registered Users or generated as a result of the use of the Forum shall be processed by Inditex to establish, manage and oversee the operation of the Forum pursuant to the provisions of these Regulations and of applicable laws. Processing of data is required for such purposes and the legal basis for the processing of such data is based on their relationship as shareholder and the acceptance of these Regulations, in accordance with the provisions of article 6.1(b) of the General Data Protection Regulation.

Personal data shall be stored while the shareholding relationship exists and for a further 6-year period, exclusively for the purposes of addressing any legal or contractual action, unless the period of limitation of any legal or contractual action is, as an exception, higher.

Data subjects may contact and send their requests for the exercise of their rights to access, rectification, erasure or objection, restriction of processing and portability, as well as any other statutory rights on data protection, pursuant to the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (General Data Protection Regulation), by sending a written notice to the Data Protection Officer of the Inditex Group, either to: (i) the registered office of the Company: Avenida de la Diputación, Edificio Inditex, Arteixo, A Coruña (Spain); or (ii) to the following e-mail address: dataprotection@inditex.com. Data subjects may lodge a complaint or request related to personal data protection to the Agencia Española de Protección de Datos [*Spanish Data Protection Agency*] on its corporate website (www.aepd.es) or at the following address: Calle Jorge Juan. 6, 28001 – Madrid.

## XII. Contact email box

Registered Users having suggestions or proposals on how to improve the Forum, requiring technical assistance, or wishing to report any contents which fail to conform to these Regulations can send an email to the Company's email address which will be provided in the Forum. The purpose of such email box is to serve the Registered Users and to improve the quality of the Forum, without entailing any manner of control by or liability for the Administrator.