

INTERNAL REGULATIONS ON REMOTE ATTENDANCE

Pursuant to section 3.1(a) of *Real Decreto-Ley* 34/2020, of 17 November, on urgent measures to support business solvency and the energy sector ("**RDL 34/2020**"), article 16.5 of the Articles of Association and section 11*bis* of the Regulations of the General Meeting of Shareholders, the Board of Directors of Industria de Diseño Textil, S.A. (Inditex, S.A.) ("**Inditex**" or the "**Company**") has resolved that shareholders and proxy holders with a right to attend and participate at the upcoming Annual General Meeting of Inditex, scheduled to be held at its registered office: Avenida de la Diputación, Edificio Inditex, Arteixo, A Coruña (Spain), on 13 July 2021 at noon on first call, or at the same time and venue on the following day, 14 July 2021, if necessary, on second call, may also do so remotely via Internet-enabled devices allowing remote and real-time connection in accordance with the following terms and conditions approved by the Board of Directors which shall apply as of the date when the notice of the Annual General Meeting is published.

a) Pre-registration:

In order to guarantee the identity of the attendees and the proper exercise of their rights, shareholders wishing to remotely attend the Annual General Meeting shall pre-register via the platform made available for such purposes on the corporate website (www.inditex.com) ("Compliance" section, "Corporate Governance" sub-section, "Annual General Meeting" area, "2021 Annual General Meeting"), from 9:00 a.m. on 1 July 2021 until 00:00 hours of the day immediately prior to that scheduled for the Annual General Meeting to be held on first call, that is, until noon on 12 July 2021. No pre-registration to exercise the right to remote attendance will be admitted beyond that date and time.

In order to duly guarantee the authenticity and integrity of electronic communications, to pre-register shareholders must have: (i) a current recognized electronic certificate, pursuant to the terms of Act 6/2020 of 11 November relating to certain aspects of electronic trust services, issued by the Spanish Public Certification Authority (CERES), reporting to the Fábrica Nacional de Moneda y Timbre y Real Casa de la Moneda (FNMT-RCM) [*Currency and Stamp National Factory and Spanish Mint*]; (ii) an electronic National Identity Card (eDNI), or; (iii) a set of user/password credentials that shareholders will receive by email, having previously filled out the relevant password request form using the platform available on the corporate website, once the Company has established their identity and status as shareholder.

With regard to the pre-registration process, once their identification has been established, shareholders are only required to register within the time period provided by any of the channels available on the corporate website, as detailed above. Proxy holders must pre-register through the "Shareholders' Office" (accionistas@inditex.com). For such purpose, they must send, together with the attendance card issued by the entity where the shareholder they represent has their shares deposited, duly signed under the hand (of both the represented shareholder and the proxy holder themselves having completed the proxy form printed on the attendance card), a scanned copy of their national identity card, foreigner identification number or passport. With regard to proxy holders of shareholders who are legal persons, they must also send to the aforementioned address a scanned copy of the document in support of the authorities to represent the shareholder legal persons.

Said documentation must be submitted by 00:00 hours of the day immediately prior to that scheduled for the Annual General Meeting to be held on first call, that is, by noon on 12 July 2021.

b) Verification of the right to attend:

From the close of the pre-registration period until the time when logging in for remote attendance at the Annual General Meeting is opened, the Company will verify the status of the registered persons as shareholders (or proxy holders). At any rate, remote attendance will be subject to verification to establish that the registered shareholder has the right to attend the Annual General Meeting, in accordance with the requirements set forth in the "Right to Attend" section of this document (and provided that the requirements and provisions of statute, the Articles of Association (article 17) and the Regulations of the General Meeting of Shareholders (section 12) have been complied with, through the proxy-granting form printed on the attendance card in the case of proxy holders).

The Chair of the Annual General Meeting may, on the same day the Annual General Meeting is to be held, urge the proxy holder to evidence such proxy.

Once their right to attend has been established, shareholders or their proxy holders may attend and vote at the Annual General Meeting through remote means, by logging in on the day the meeting is held pursuant to the terms set out in section c) below.

If the shareholder is a legal person, it must notify the Company of any amendment or revocation of the powers held by its proxy holder. Therefore, the Company declines any responsibility until such notice is given.

c) Logging in and attendance at the Annual General Meeting:

Shareholders, or proxy holders, who have pre-registered to remotely attend the Annual General Meeting must log in to the platform available for such purposes on the corporate website (www.inditex.com) ("Compliance" section, "Corporate Governance" sub-section, "2021 Annual General Meeting" area) between 10:00 a.m. and noon on 13 July 2021 if, as scheduled, the Annual General Meeting is held on first call (or on the following day, in the same time slot, if it is held on second call), and identify themselves in any of the forms described above, that is: i) their current recognized electronic certificate, pursuant to the terms of Act 6/2020 of 11 November relating to certain aspects of electronic trust services, issued by the Spanish Public Certification Authority (CERES), reporting to the Currency and Stamp National Factory and Spanish Mint; (ii) their electronic National Identity Card (eDNI), or; (iii) the set of user/password credentials that they will have received by email during the pre-registration process. No access of attendees will be accepted outside of the aforementioned time slot.

The Annual General Meeting will be streamed live via the corporate website.

d) Addresses and questions from the floor:

Shareholders (or proxy holders) remotely participating at the Annual General Meeting who intend to take the floor or request from the Board of Directors any information or clarifications they may deem necessary or raise any question they may think appropriate regarding (i) agenda items; (ii) the information made available to the public disclosed by the Company to CNMV since 14 July 2020, date on which the last Annual General Meeting was held; and (iii) the auditor's reports on the individual Annual Accounts and Directors' Report of Inditex, S.A., and the consolidated Annual Accounts and consolidated Directors' Report of

the Inditex Group for financial year 2020, ended 31 January 2021, must submit their address, proposal or question in writing and in the form and pursuant to the terms and conditions established on the corporate website, between 10:00 a.m. and noon on 13 July 2021 if, as scheduled, the Annual General Meeting is held on first call (or on the following day, in the same time slot, if held on second call) until the expiry of the time limit stated by the Chair of the Annual General Meeting for questions from the floor. The Chair will read an abridged version of the questions either separately or grouped by topic, during the time slot reserved for them. Shareholders, or proxy holders, who wish that their questions be recorded in the minutes of the Annual General Meeting must expressly indicate it in the text of their question.

Requests for information or clarification validly raised by those remotely attending shall be answered in writing to the party concerned within 7 calendar days following the Annual General Meeting, without prejudice to the possibility of the Chair answering during the time slot reserved for Q&A.

Valid requests for information, clarifications or questions raised following this procedure, as well as the answers from the Board of Directors or, as the case may be, the Chair of the meeting, shall be included on the Company's website. When, prior to the raising of a specific question, the information requested by any shareholder is available in a clear, express and direct manner on the Company's website (www.inditex.com), the answer of the Board of Directors may merely refer to the above mentioned information.

e) Voting:

Shareholders or proxy holders, who remotely attend the Annual General Meeting may vote using the platform available for such purposes on the corporate website (www.inditex.com) ("Compliance" section, "Corporate Governance" sub-section, "2021 Annual General Meeting" area) on the proposed resolutions regarding agenda items, from the beginning of the Annual General Meeting and until the time when the Chair or, where appropriate, the Secretary, announces the close of the voting time for the proposed resolutions.

In the event that shareholders, or proxy holders, do not specify the sense of their vote, it will be understood that they vote for the proposed resolutions submitted by the Board of Directors on each agenda item.

Shareholders or proxy holders may vote on proposed resolutions corresponding to non-agenda items from the time they are read and until the time in which the vote is adjourned.

The mechanisms used to cast votes remotely are provided with the due guarantees to identify the shareholder exercising the right to vote and to ensure the security of electronic communications. Remote attendance of shareholders or proxy holders will be equivalent to attending the Annual General Meeting in person. Therefore, the rules on voting and on the passing of resolutions provided for in the Articles of Association and the Regulations of the General Meeting of Shareholders for shareholders or proxy holders attending in person will be also applicable to those remotely attending.

Shareholders, or proxy holders, who remotely attend and who wish to expressly state that they are leaving the Annual General Meeting so that their vote will not be counted, must do so by sending an electronic communication by the channels provided for to this end on the corporate website.

f) Prevalence rules:

Shareholders' remote attendance will be equivalent to attendance at the meeting in person. Shareholders' remote attendance will prevail over absentee votes cast in advance and proxies granted prior to the holding of the Annual General Meeting.

Personal attendance at the Annual General Meeting by a shareholder (or proxy holder) who is registered to remotely attend will render this registration ineffective. The same will apply in case of personal attendance of a shareholder at the meeting with regard to the pre-registration of their proxy holder and their eventual log in for remote attendance.

g) Other matters:

The Company reserves the right to adopt the appropriate measures in relation to the mechanisms enabled to remotely attend the annual General Meeting, when necessary due to technical or security reasons. The Company shall not be held liable for any damages that shareholders or proxy holders might incur as a result of the occasional unavailability of its website, as well as any other break-down, line break, failure in the Internet connection or any other contingency of the same or similar nature, beyond the control of the Company, without prejudice to adopting the measures that each situation demands, including potential temporary suspension or extension of the Annual General Meeting, where necessary to guarantee the full exercise of the rights of shareholders or proxy holders.

If, due to technical circumstances not attributable to the Company or for security reasons arising from supervening circumstances, remote attendance at the Annual General Meeting cannot take place as expected or if a temporary or definitive interruption in communications occurs during the meeting, this circumstance may not be invoked by the shareholder as an unlawful deprivation of his or her rights or as grounds for challenging the resolutions passed by the Annual General Meeting.