

## DEVELOPMENT OF THE INTERNAL REGULATIONS ON REMOTE ATTENDANCE

In accordance with articles 40 and 41 of Royal Decree Law 8/2020 of 17 March, on urgent extraordinary measures to deal with the economic and social impact of COVID-19, the Board of Directors of Industria de Diseño Textil, S.A. (Inditex, S.A.) ("**Inditex**" or the "**Company**") has resolved that shareholders and proxy holders entitled to attend and participate at the upcoming Annual General Meeting of Inditex, to be held at its registered office at Avenida de la Diputación, Edificio Inditex, Arteixo, A Coruña (Spain), on 14 July 2020 at 00:00 hours on first call, and at the same place and time on the following day, 15 July 2020, if necessary, on second call, may also do so remotely using means allowing for remote and real time connection, in accordance with the following terms and conditions approved by the Board of Directors pursuant to said provisions, which shall apply as from the date of publication of the notice calling the Meeting

### (a) Prior registration:

In order to guarantee the identity of the attendees and the proper exercise of their rights, shareholders or proxy holders wishing to remotely attend the Annual General Meeting must previously register on the corporate website ([www.inditex.com](http://www.inditex.com)), from 9:00 a.m. on 3 July 2020 until 00:00 hours of the day immediately prior to that scheduled for the Annual General Meeting to be held on first call, that is, until noon on 13 July 2020. Upon expiry of such term, no prior registration shall be admitted to exercise the right to remote attendance.

In order to duly guarantee the authenticity and integrity of electronic communications, a valid electronic certificate must be available, in force and issued by the Spanish Public Certification Authority (CERES), reporting to the Currency and Stamp National Factory and Spanish Mint, under the terms provided in Act 59/2003 of 19 December or an electronic National Identity Card (eDNI).

With regard to the registration process, shareholders are only required to register following the directions on the corporate website. Proxy holders shall carry out their prior registration through the "Shareholders' Office" ([accionistas@inditex.com](mailto:accionistas@inditex.com)). For such purpose, they must send, together with the attendance card issued by the entity where the shareholder they represent has their shares deposited, duly signed under the hand of both the represented shareholder and the proxy holder themselves in accordance with the proxy form printed on the attendance card, a scanned copy of their national identity card, foreigner identification number or passport. Alternatively, they may also submit the "Vote by Proxy and Absentee Voting Card" that the Company makes available to shareholders on the corporate website ([www.inditex.com](http://www.inditex.com)), in the "2020 Annual General Meeting" section (under the "Compliance", "Corporate Governance" "Annual General Meeting" area). To do so, the proxy holder must send the copy duly completed and signed under their hand in the "Proxy" section to the address indicated above, together with a scanned copy of their national identity card, foreigner's identification number or passport.

With regard to representatives of legal entities, they must also send to the aforementioned address a scanned copy of the document in support of the authorities to represent the legal entity shareholder.

Said documentation must be submitted by 00:00 hours of the day immediately prior to that scheduled for the Annual General Meeting to be held on first call, that is, by noon on 13 July 2020.

### b) Verification of the right to attend:

From the end of the registration period until the time when the connection for remote attendance at the Annual General Meeting is enabled, the Company will verify the status of the registered persons as shareholders (or proxy holders). At any rate, remote attendance will be subject to verification to establish that the registered shareholder has the right to attend the Annual General Meeting, in accordance with the requirements set forth in the "Right to Attend" section of this document (and provided that the requirements and provisions of statute, the Articles of Association (article 17) and the Regulations of the General Meeting of Shareholders (section 12) have been complied with, through the proxy form printed on the attendance card in the case of proxies).

At any rate, the Chair of the Annual General Meeting may, on the same day the Annual General Meeting is held, urge the proxy holder to evidence such proxy.

If the shareholder is a legal entity, it must notify the Company of any amendment or revocation of the powers held by its representative and, therefore, the Company declines any responsibility until such notification is made

c) Connection and attendance at the Annual General Meeting:

Shareholders, or proxy holders, who have previously registered to remotely attend the Annual General Meeting must log in through the corporate website ([www.inditex.com](http://www.inditex.com)) between 10:00 a.m. and noon on 14 July 2020 if, as scheduled, the Annual General Meeting is held on first call (or on the following day, in the same time slot, if it is held on second call), and identify themselves following the instructions. No access of attendees will be accepted outside of the aforementioned time slot.

When connecting to the Annual General Meeting on the day it is held, shareholders or proxy holders must use the same recognised electronic certificate, in force and issued by the Spanish Public Certification Authority (CERES), reporting to the Currency and Stamp National Factory and Spanish Mint (FNMT-RCM), under the terms provided in Act 59/2003 of 19 December or an electronic National Identity Card (eDNI), with which he had previously registered.

The Annual General Meeting will be streamed live via the corporate website.

d) Requests by shareholders to take the floor and questions:

Shareholders (or proxy holders) remotely attending the Annual General Meeting and intending to take the floor or request from the Board of Directors any information or clarifications they may deem necessary, or raise the questions they may think appropriate, regarding (i) items on the agenda, (ii) the information made available to the public disclosed by the Company to the *Comisión Nacional del Mercado de Valores* (CNMV) since 16 July 2019, date on which the last Annual General Meeting was held, and (iii) the audit reports on the individual Annual Accounts and Directors' Report of Inditex, S.A., and the consolidated Annual Accounts and consolidated Directors' Report of the Inditex Group for financial year 2019, ended 31 January 2020, must submit their address, proposal or question in writing and in accordance with the form, terms and conditions established on the above mentioned corporate website, between 10:00 a.m. and noon on 14 July 2020 if, as scheduled, the Annual General Meeting is held on first call (or the following day, in the same time slot, if held on second call). The Chair shall read the questions during the time slot reserved for them. Shareholders, or proxy holders, who wish that their questions be recorded in the minutes of the Annual General Meeting must expressly indicate it in the text of their question.

Requests for information or clarification validly raised by those remotely attending shall be answered in writing to the concerned party within seven calendar days after the Annual General Meeting, without prejudice to the possibility of the Chair answering during the time slot reserved for questions.

Valid requests for information, clarifications or questions raised following this procedure, as well as the answers from the Board of Directors or, as the case may be, the Chair of the meeting, shall be included on the Company's website. When, prior to the raising of a specific question, the information requested by any shareholder is available in a clear, express and direct manner on the Company's website ([www.inditex.com](http://www.inditex.com)), the answer of the Board of Directors may merely refer to the above mentioned information.

e) Voting:

Shareholders, or proxy holders, who remotely attend the Annual General Meeting may vote using the means enabled for such purpose on the corporate website ([www.inditex.com](http://www.inditex.com)) on the proposed resolutions corresponding to the items on the agenda, from the beginning of the Annual General Meeting and until the moment in which the Chair or, where appropriate, the Secretary, announces the closure of the voting time for the proposed resolutions.

If shareholders or proxy holders, do not specify the sense of their vote, it will be understood that they vote for the proposed resolutions submitted by the Board of Directors on each item of the agenda.

Shareholders, or proxy holders, may vote on proposed resolutions corresponding to items not included on the agenda from the time they are read and until the time in which the vote is adjourned.

The mechanisms used to cast absentee votes are provided with the due guarantees to identify the shareholder exercising the right to vote and to ensure the security of electronic communications. Remote attendance of shareholders or proxy holders will be equivalent to attending the Annual General Meeting in person. Therefore, the rules on voting and on passing of resolutions provided for in the Articles of Association and the Regulations of the General Meeting of Shareholders for shareholders or proxy holders attending in person will be also applicable to those remotely attending.

Shareholders, or proxy holders who remotely attend and who wish to expressly state that they are leaving the Annual General Meeting so that their vote will not be counted, must do so by sending an electronic communication through the means provided to this effect on the corporate website.

f) Prevalence rules:

Shareholders' remote attendance will be equivalent to attendance at the meeting in person. Shareholders' remote attendance will prevail over absentee votes cast in advance and proxies granted prior to the holding of the Annual General Meeting.

Personal attendance at the Annual General Meeting by a shareholder (or proxy holder) who is registered to remotely attend will render this registration ineffective. The same will apply in case of personal attendance of a shareholder at the meeting with regard to the prior registration made by his proxy holder and his eventual remote attendance.

g) Other matters:

The Company reserves the right to adopt the appropriate measures in relation to the mechanisms enabled to remotely attend the annual General Meeting, when necessary due to technical or security reasons. The Company shall not be held liable for any damages that shareholders or proxy holders might incur as a result of the occasional unavailability of its website, as well as any other break-down, line break, failure in the Internet connection or any other contingency of the same or similar nature, beyond the control of the Company, without prejudice to adopting the measures that each situation demands, including potential temporary suspension or extension of the Annual General Meeting, where necessary to guarantee the full exercise of the rights of shareholders or proxy holders.

If, due to technical circumstances not attributable to the Company or for security reasons arising from supervening circumstances, remote attendance at the Annual General Meeting cannot take place as expected or if a temporary or definitive interruption in communications occurs during the meeting, this circumstance may not be invoked by the shareholder as an unlawful deprivation of his or her rights or as grounds for challenging the resolutions passed by the Annual General Meeting.